



Integrate the Viva Wallet payment module with your PrestaShop store to process and sync your payments and help you sell more.





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Introduction

Viva Wallet for PrestaShop lets you accept payments directly to your store without being redirected. It supports the following payment cards: Visa, Mastercard, American Express, Maestro, Bancontact, JCB and more.

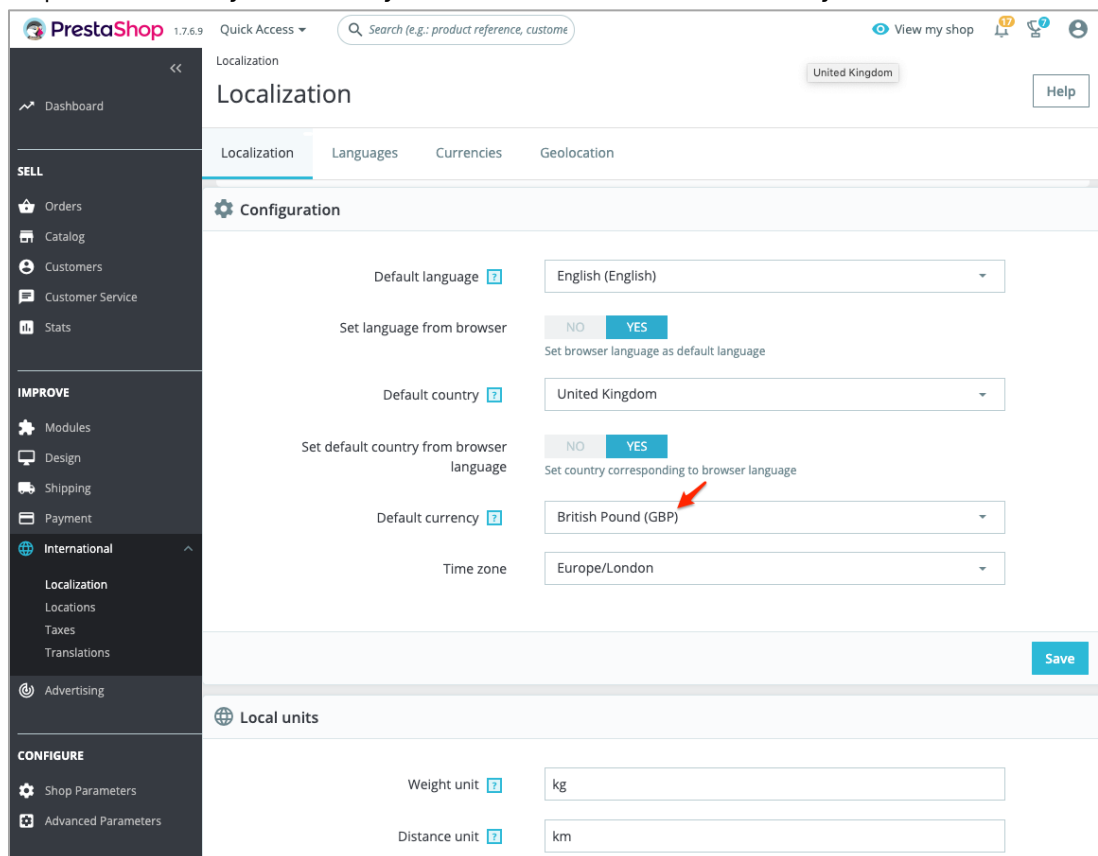
Prerequisites for a successful installation

Before you attempt to install the Viva Wallet payment module for PrestaShop, check that your hosting provider supports the following:

- SSL (your online shop must have a valid SSL certificate)
- TLS 1.2 or later
- PHP version 7.1 or later
- PHP extensions: cURL, JSON

Set your store currency to the same as your Viva Wallet account currency

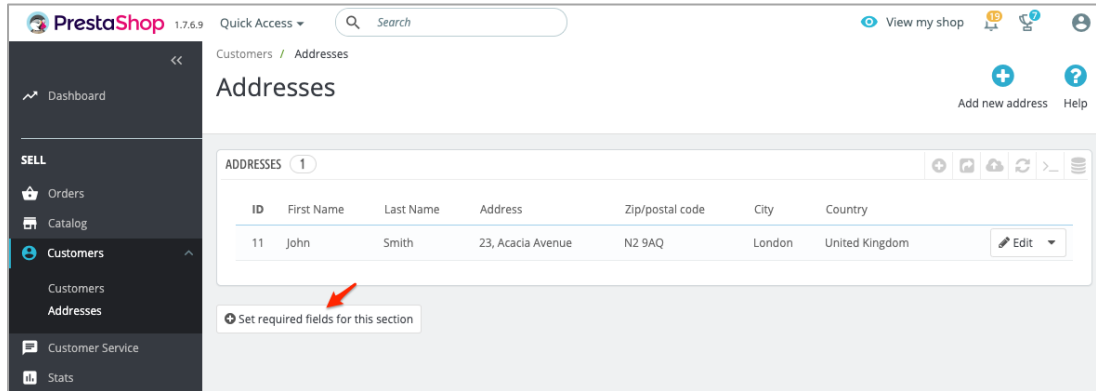
1. Log in to your PrestaShop back-office as an administrator.
2. Go to **International > Localization** to display the *Localization* page.
3. From the **Default currency** dropdown in the *Configuration* section, select the required currency based on your Viva Wallet account currency:



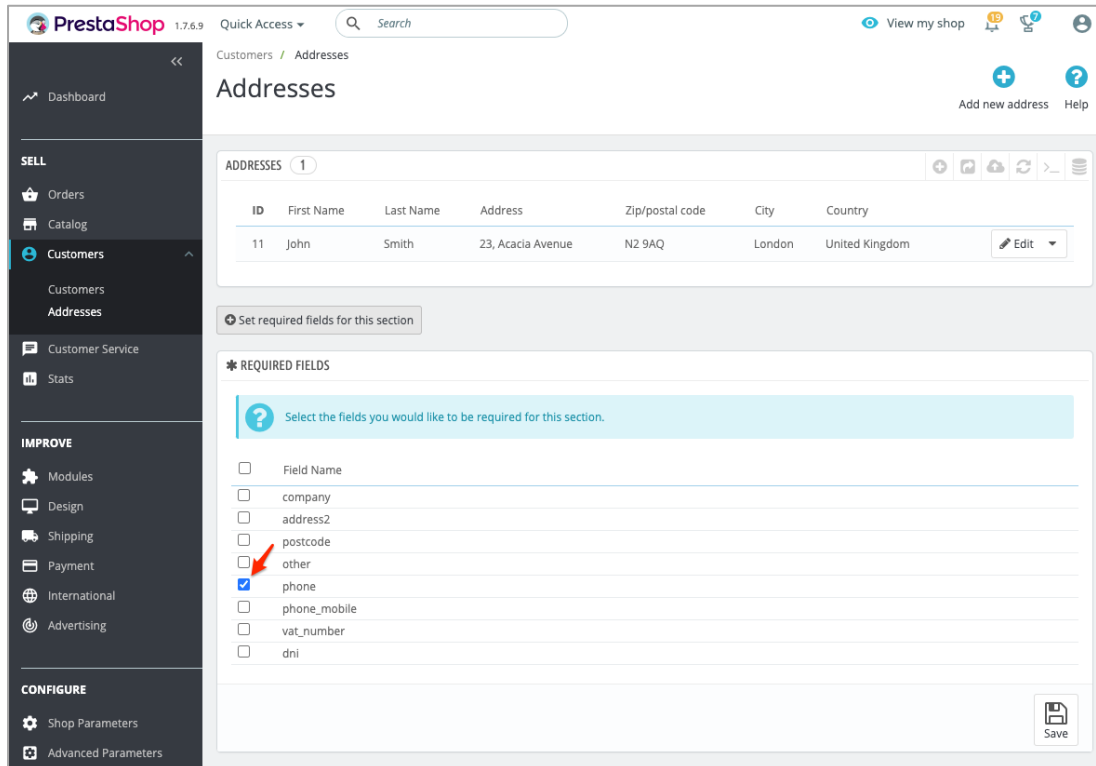
4. Click on the **Save** button.

Configure "phone" as a required field within the customer address details

1. Log in to your PrestaShop back-office as an administrator.
2. Go to **Customers > Addresses** to display the *Addresses* page.
3. Click on the **Set required fields for this section** button:



Select the phone checkbox:



4. Click on the **Save** button.

Installation process step 1 of 3

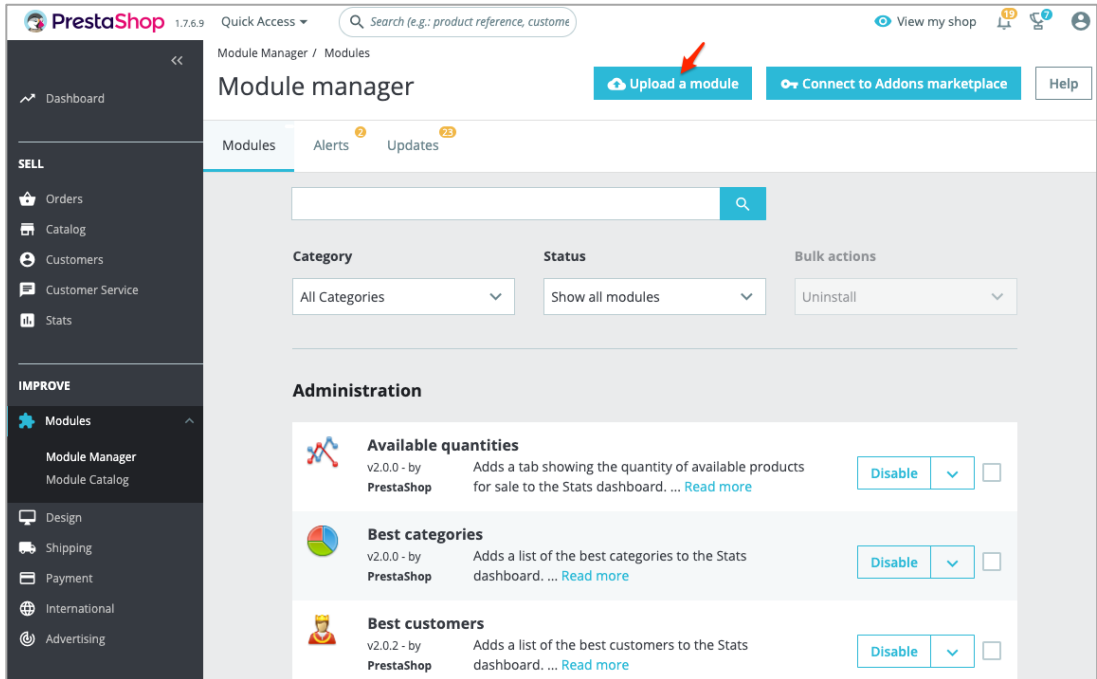
First, you need to grab your PrestaShop credentials from your Viva Wallet account:

1. Log in to Viva Wallet, [demo](#) or [live](#), and select the required account.
2. Go to **Settings > API access**.
3. Scroll down to **PrestaShop Credentials** and click on **Generate a pair of credentials**.
4. Make a temporary copy of the values in notepad (or similar).

Installation process step 2 of 3

Follow the below instructions to quickly get started accepting payments through Viva Wallet for PrestaShop:

1. Log in to your PrestaShop back-office as an administrator.
2. Go to **Modules > Module Manager** and click on **Upload a module**:



3. Click on **select file** and browse to the Viva Wallet module you downloaded from the PrestaShop Addons Marketplace.
After a short while the **Module installed!** message will be displayed.
4. Click on the **Configure** button to display the Viva Wallet module settings.
5. Fill in the client credentials from your Viva Wallet account in the fields indicated below. If the credentials are from your [production \(live\)](#) Viva Wallet account, select **No** under *Enable Demo Mode* first before adding the credentials.

Demo Client ID

Client ID provided by Viva Wallet.

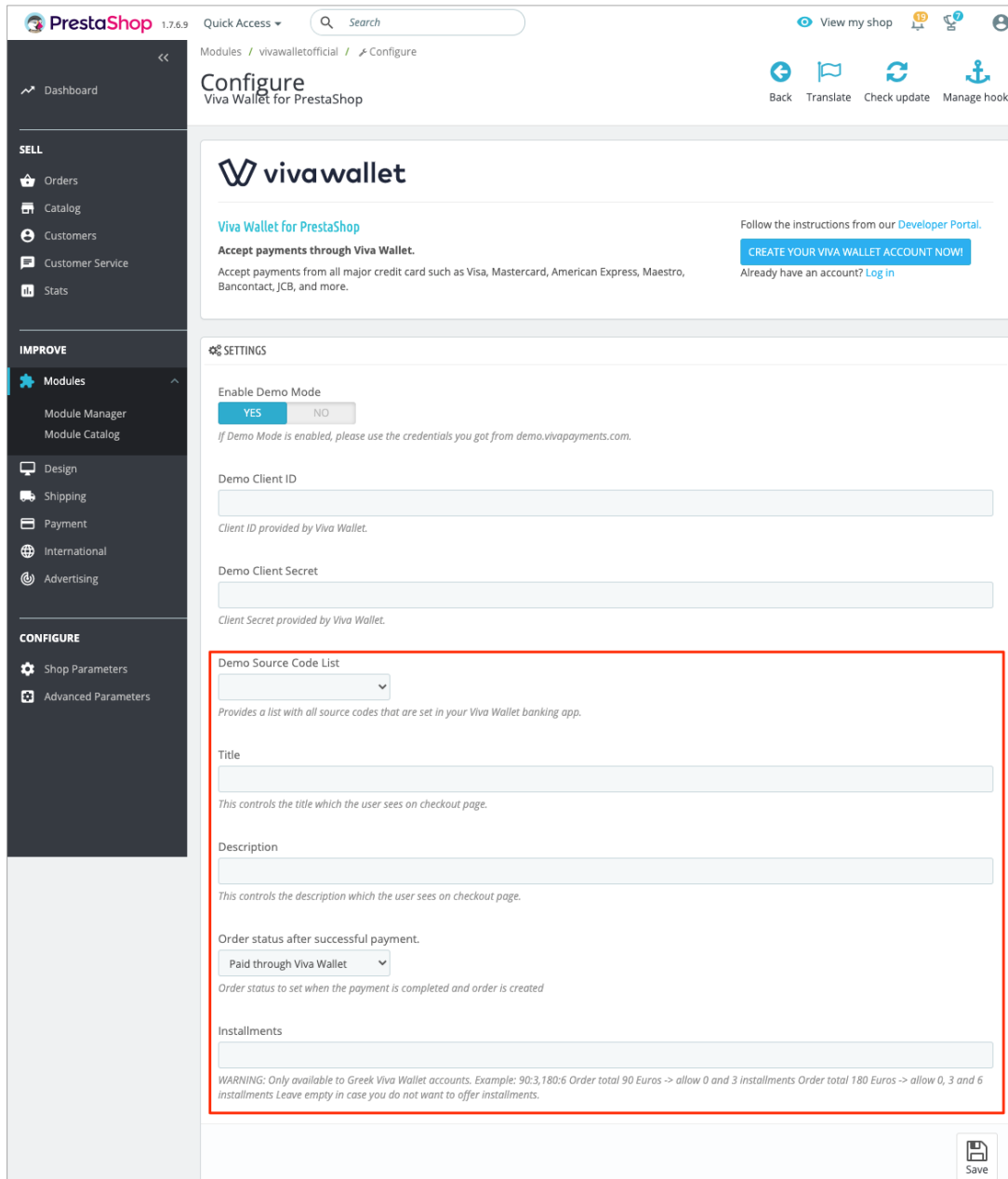
Demo Client Secret

Client Secret provided by Viva Wallet.

6. Click on the **Save** button.
If the credentials are ok, the **Viva Wallet credentials are valid** message is displayed.

Installation process step 3 of 3 (optional)

The settings indicated below (with the exception of the first one, source code list) are optional:



The **Source Code List** dropdown displays the payment source code currently selected for your Viva Wallet account. This is set up automatically and you do not need to do anything.

If you wish, you can edit the **Title** seen by the customer during checkout. The default value (shown at checkout but not in the settings here) is *Pay by Card*:

4 PAYMENT

Pay by Check
 Pay by bank wire
 Pay with Card

Card number

5188340000000060

Expiry Month Expiry Year CVC

12 24 ...

You can also edit the **Description** seen by the customer. The default value is blank so nothing is shown at checkout.

The **Order status after successful payment** dropdown enables you to choose from four additional options ('Payment accepted', 'Processing in progress', 'Shipped', 'Delivered') if more appropriate than the default 'Paid through Viva Wallet' option. Which option you should select depends on the type of business you operate. E.g., for instantly available digital downloads, 'Paid through Viva Wallet' or 'Payment accepted' is appropriate, but for products where you need to check stock levels after payment, 'Processing in progress' is more meaningful.

Installments

If you have a Viva Wallet account set up in Greece and want to allow customers to pay by installments, you can define the installment rules here.

Example: 90:3,180:6

This means:

Order total < 90 Euros -> offer 0 installments;

Order total >= 90 Euros and < 180 Euros -> offer 0 or 3 installments;

Order total >= 180 Euros -> offer 0 or 3 or 6 installments.

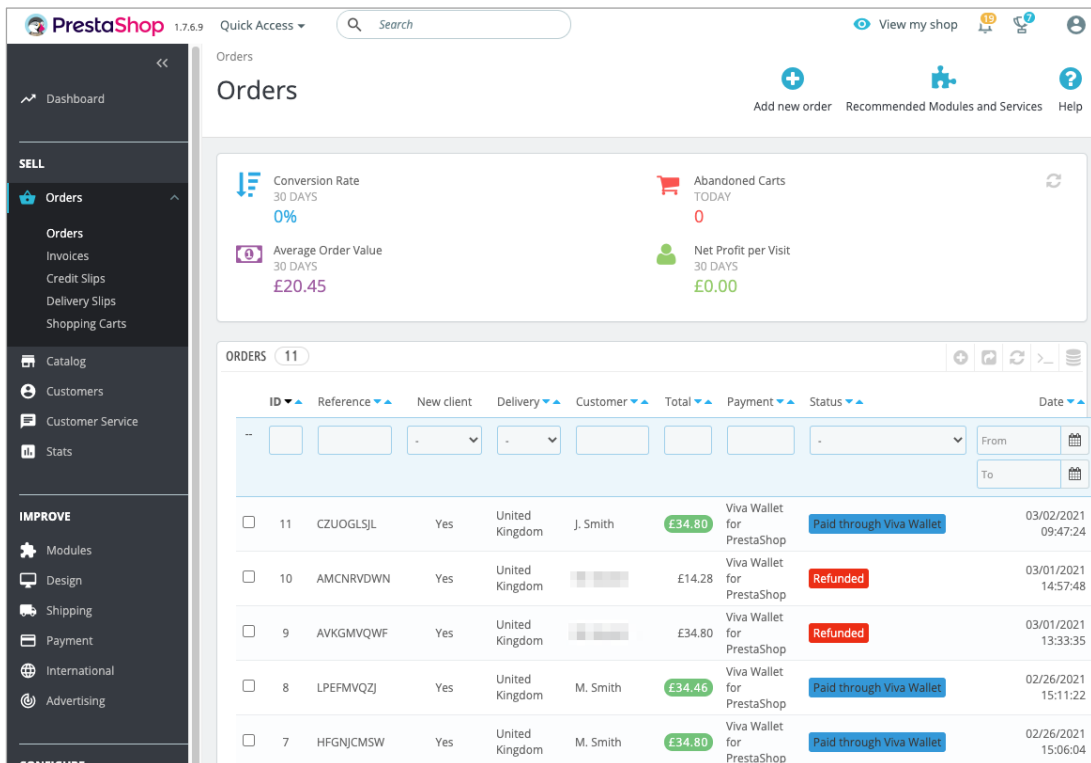
Leave empty if you do not want to offer installments.

Performing back-office refunds

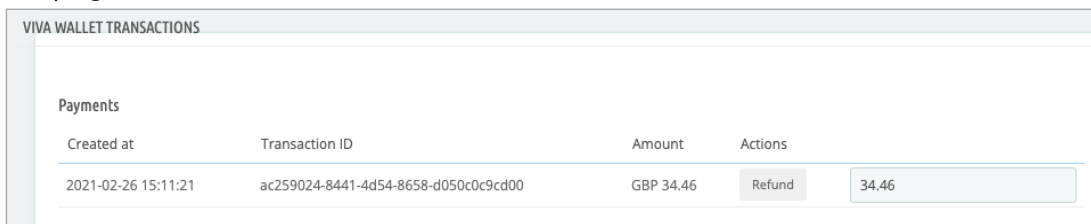
A full refund can be made to a customer at any time for an order already placed. A partial refund can be made once funds have cleared in your Viva Wallet account (overnight). All refunds are made through the PrestaShop back-office and update both the PrestaShop order and the associated payment details in your Viva Wallet account.

To perform a refund:

1. Log in to your PrestaShop back-office as an administrator.
2. Go to **Orders > Orders** to display a list of your orders:



- Click on the order you want to refund to display the details for that order. The part of the page we're interested in is the *Viva Wallet Transactions* section indicated below:



- Clicking on the **Refund** button without amending the pre-filled amount constitutes a full refund. For a partial refund, edit the amount before clicking on the **Refund** button. Note that at least one day will need to have passed since the order was placed for this option to be available.

The order status in PrestaShop is updated to **Refunded** (full refunds) or **Partially refunded through Viva Wallet** (partial refunds).

In the Viva Wallet banking app (**Sales > Sales Transactions**) the transaction status is shown as **Payment Cancellation** (full refunds) or **Refund Card** (partial refunds).